## **ABSTRACT**

A method and system for providing an application that uses real-time communication to order products and/or services. The method and system comprise launching a real-time chat application on a client device, logging into the real-time chat application, initiating a discovery operation of the client device upon logging in, displaying peripheral devices connected to the client device detected by the discovery operation, selecting a peripheral device from the detected peripheral devices, displaying products and/or services for the selected peripheral device, and obtaining products and service for the selected peripheral device.